

Complaint Process

If a question is raised by a Party to a proceeding regarding the competency of a CFI, or any other concerns, such issues shall be addressed, in writing, to the Court which appointed the CFI. A "Complaint Form Regarding Child and Family Investigators" may be obtained at the 4th Judicial District Administration Office located at 270 So. Tejon, S410, Colorado Springs, CO 80903. The original complaint form shall be filed with that office. Copies shall be provided by the complainant to all Parties and the CFI.

Upon receipt of a complaint, the District Administrator shall forward a copy to the Judge assigned to that case and to the Presiding Domestic Judge. The Judge may set a status conference, or more formal hearing, in the Judge's discretion at which all Parties and the CFI may be present. If the Judge determines that the CFI has engaged in any unethical or inappropriate conduct, the CFI shall be given an opportunity to remedy any concerns raised by such conduct, if the Judge deems such appropriate. In some cases, the Judge may determine to terminate the CFI's appointment. The Judge could also determine that no remedial measures need be taken yet allow proper examination of the CFI regarding such concerns at any future hearing in the case.

If the Judicial Administrator observes a pattern with respect to complaints involving a CFI, the Judicial Administrator shall consult with the Presiding Domestic Relations Judge regarding such complaints. If it is then deemed appropriate, the Judicial Administrator shall notify all District Judges of such complaints. The individual Judges shall then consider that information in determining whether or not that CFI should be appointed to any future case. As always, the Judge retains discretion to appoint CFIs while being mindful of the requirement that any CFI be fully qualified to act as the investigative arm of the Court.